Miles Data Technologies, Waukesha, WI
www.milesdata.com
Apply by Jun 1, 2017

**Systems Engineer (Full Time / Salaried)**

**Job Description:**
Apply your recent degree and solid foundation in Computer Science in this key customer facing role supporting Miles Data enterprise customers in the delivery of leading edge solutions that enable the tracking of assets in the supply chain. The Systems Engineer is responsible for assisting an Account Manager during the sales process, as well as designing and implementing solutions. The System Engineer must develop a deep knowledge of the products that Miles Data Technologies sells and supports, including label printing software, thermal printers, rugged mobile computers and bar code scanners. The ability to become a trusted IT consultant to our customers is critical.

**Responsibilities:**
- Assist Account Managers with customer discovery calls and product demonstrations
- Perform technical fact finding and develop solution requirements
- Demonstrate printers, bar code scanners, mobile computers and mobile device management software
- Perform a variety of billable work for customer engagements, including the implementation of enterprise software products (label printing software and mobile device management), and the deployment of mobile devices and printers
- Establish good working relationships with customers to ensure complete satisfaction
- Regional travel as required to customer locations, occasional travel outside the region

**Technical aptitude/experience:**
- 2-4 year degree with a focus on Computer Science
- A working knowledge of C#, PHP, and JavaScript, using Visual Studio
- Ability to learn enterprise label printing software solutions from Teklynx, Niceware, and Seagull Scientific and the ability to integrate these products with ERP systems, databases, and custom applications
- Hardware competency with mobile computers, printers and networking
- Experience with Windows (including Windows Server) operating systems, Active Directory, and role based administration, IIS, and Apache
- Database experience with SQL Server (including a basic understanding of relational database design, indexing and normalization), and the ability to apply this knowledge to customer specific scenarios
- Experience with server based applications that utilize central data repositories, and server/client side communications
- The ability to analyze and design systems with a focus on automation and process improvement
- Experience with the Android operating system, including loading applications and security concerns would be beneficial
- Experience with virtualization technology is beneficial

**Characteristic traits:**
- Good listener
- Reliable
- Detail orientated
- Persistent

**Presentation Skills:**
- The skill of understanding business pains and transferring them to a proposal or solution in the form of a statement of work
- The ability to articulate challenges and solutions to a non-technical person via email or phone
- The ability to adjust a project plan with customer requests while keeping scope, budget, and timeline in consideration
- Delivery of customer facing documentation in a timely, accurate and professional manner