Healthgrades
1117 Deming Way
Madison, WI 53717

Title: Data Operations Engineer
Full-time position
Applicants should apply using the following link:
https://healthgrades.secure.force.com/JobSearch/apex/JobDescription?jId=a3W1W000001h4l9UAA

Healthgrades is seeking a Data Operations Engineer to join our Data Team in Madison, WI. Your expertise will be utilized to perform routine maintenance and operations on established customer databases. Ultimately, you ensure data meets quality standards and routinely work with the customer data contacts. Possessing the drive to collaborate, gather feedback, solve problems, and tackle challenges through trial and error is highly valuable in this position.

Primary Responsibilities:

• Updates company databases upon receipt of customer data
• Completes all routine database maintenance processes in accordance with database operations policies and standards
• Identifies and troubleshoots database maintenance issues
• Communicates with customers to discuss any issues with received data and helps them identify and fix data issues
• Communicates all major delays to team leader and/or account team
• Elicit, analyze, and validate client data from ingestion to production
• Analyze data trends to identify issues
• Monitors all data update processes and output to ensure data quality
• Escalates significant data quality issues for resolution
• Regularly provides guidance to internal users who access the database
• Accountable for processes that guide the performance of the data load
• Support and enhance implemented solutions
• Creates new processes to streamline data loading process, increasing performance, reducing effort, and increasing data quality

Requirements / Preferred Skills:

• Bachelor of Computer Science, High school diploma, boot camp, or equivalent experience
• 1-3+ years’ experience in database development and maintenance
• Proficiency in writing SQL queries, Linux/ Unix scripting, and database maintenance
• Familiarity with Python experience preferred, but not required
• Database experience within SQL, Oracle and Greenplum (not required)
• Experience with scheduling or automation software such as Automic
• Healthcare data experience and QA skills preferred, but not required
• Demonstrated ability to absorb information, apply conceptual skills in practical applications, and achieve desired results in a highly technical, operations environment
• Effectively deal with rapid technology and business change

Why Healthgrades?
At Healthgrades, we recognize that our people drive our greatest achievements. We are passionate about maintaining a fulfilling, rewarding and energetic work environment while setting the stage for your continued success.

• Meaningful Work – helping millions of Americans connect with their healthcare providers
• Changing the Game - evolving, fast paced culture with career advancement opportunities
• Community Builders- partnering with local charity organizations and wellness initiatives
• Robust Perks – generous PTO, 401k contributions, tuition assistance, entertainment discounts & more!