Software Engineer – Full Time

Do you want to be an innovator and a problem solver? Would you like to work for a dynamic and growing company? RateLinx is a thought-leader in customized shipping and logistics management software tools and consulting. The Software Engineer builds customized analytic solutions for our customers.

Responsibilities:
- Provide technical assistance with the development of specifications for customer-specific functionality when needed.
- Develop software based on customer-specific specifications.
- Perform internal unit testing to ensure quality of the software.
- Install and configure the software for the customer.
- Provide Go Live support to the customer in the use of the software and help transition to regular support.
- Promptly and efficiently troubleshoot any issues that arise with the software.
- Provide prompt phone and email technical support to customers for standard product offerings as needed.
- Ensure that urgent support needs are resolved immediately.
- Provide prompt resolution of issues.
- Complete projects by the assigned deadline.

The ideal candidate will have:
- Minimum of Associate Degree in Computer Science or related field with some experience or Bachelor Degree in Computer Science or related field.
- Experience with Microsoft SQL Server, Crystal Reports and C#.
- Experience in full project lifecycle from design to support, client/Server environment and source code control systems.
- Excellent problem solving skills, particularly solving problems, issues or concerns before they occur or become critical.
- Desire to enhance existing technology to exceed customer expectations.

Hours/Benefits:
- 40 hours/week, 8:00 a.m. to 5:00 p.m. Monday through Friday
- Paid Time Off
- Paid Holidays
- Health Insurance (Medical, Vision and Dental)
- Life and Disability Insurance
- 401(k)

TO APPLY:
Email resume to careers@ratelinx.com.