IT Student Assistant

The Opportunity:
The IT Help Desk Student Assistant will be responsible for assisting users with hardware, software and applications problems, and providing IT support with Windows, MAC and Linux desktops and network/server infrastructure, including troubleshooting problems and equipment maintenance. This position provides a unique ground floor opportunity to work with international leaders in computer science and networking research from the nationally-ranked UW-Madison Dept. of Computer Sciences on network and IT infrastructure support for the Discovery building. The building offers some of the most advanced networking and computing infrastructure in the country in support of world-renowned top researchers. It contains state-of-the-art multimedia, 3-D virtual reality facilities, RFID and a water-cooled server room that can house thousands of CPUs for computer-intensive applications.

The Morgridge Institute for Research will be hiring a student to work approximately 10-15 hours per week and start this semester and continue through future academic semesters with possible extension into the summer. Student positions offer flexible schedules and an opportunity to gain great work experience.

Candidate Requirements:
Ideal candidates will be working towards a bachelor’s degree in computer science or information technology with at least sophomore standing; knowledge of infrastructure/network management or related experience is required. Candidates must demonstrate the ability to communicate effectively, with the ability to handle multiple assignments at one time while working independently and effectively under deadlines.

The Organization:
The Morgridge Institute for Research is a private, nonprofit research institute dedicated to improving human health through interdisciplinary biomedical research, in partnership with the University of Wisconsin-Madison. For additional information please visit: www.morgridge.org

Contact:
Qualified individuals interested in this opportunity are required to submit a cover letter and resume as one document via the online career portal within the career section at: https://morgridge.org/careers/

The Morgridge Institute for Research promotes and supports an inclusive and diverse environment.