IT Interns

Are you looking to gain on-the-job training and hands-on experience in the Information Technology field? The Department of Children and Families (DCF) is currently seeking candidates for 4 IT intern positions. These positions offer a vast array of possibilities for motivated individuals looking to enhance their Information Technology skills and experience. DCF offers leading edge technologies and toolsets partnered with exciting and challenging initiatives. We have a large and talented Information Technology workforce, all of which are excited for the opportunity to mentor new staff as well as learn from your fresh ideas and perspectives.

Positions available:

**Service Desk**: Position takes first level support issues via phone, web portal, or email. Education, knowledge, and/or experience with a wide variety of technologies including, but not limited to, Windows desktop operating systems, desktop applications, web applications, account security, Multi-Function Devices (print/fax/copier/scanner), and wireless devices such as Android, and/or iPhone/iPad.

**Workstation Support**: Provide technical setup duties. Education, knowledge, and/or experience with workstation applications, workstation deployment tools such as SCCM, LANDesk, MDT, etc., x86 workstations/laptops, Multi-Function Devices (print/fax/copier/scanner), and wireless devices such as Android, and/or iPhone/iPad.

**Application Tester**: Provide application testing support for agency supported applications. Education, knowledge and/or experience with IT systems development methods and techniques; IT systems analysis and design techniques; GUI and Web Interface design techniques; Quality Assurance techniques; system development life cycle; systems testing design tools and techniques; Internet and WWW tools and technologies; problem solving skills; time management skills; written and oral communication skills; presentation skills; and ability to work in large teams.

**Special Notes**: These are limited term (LTE) positions. Limited term positions do not automatically lead to or enjoy the same benefits as permanent employment, but this position does offer valuable work experience and an opportunity to learn more about career opportunities with the Department of Children and Families and the State of Wisconsin.

**Salary**: The starting salary will be up to $20,400. Salary will be determined based on selected candidate's experience and qualifications.


**Deadline to Apply**: The deadline to submit your application materials is 11:59 p.m. on Wednesday, October 29, 2014.

Please direct any questions you have regarding this recruitment to kathy.helland@wisconsin.gov or call (608) 266-8998.