Veterans Affairs, Department of
Security and Network Support
Job Announcement Code: 1502107

County(ies): Dane
Classification IS NETWORK SERVICES SENIOR - 1502107
Title(s)/JAC: Security and Network Support
Job Working Title(s): Full Time (40 hrs/week)

Salary: The salary for this position will be between $24.48 and $30.00 per hour, depending on candidate qualifications, plus an attractive benefits package. Pay on appointment will be determined in accordance with the State of Wisconsin Compensation Plan. This position is in pay schedule and range 07-34. A six-month probationary period will be required.

Contact: J Lea Roberts, Human Resources Specialist-Senior, 608-266-3344, JLea.Roberts@dva.wisconsin.gov

Bargaining Unit: Non-Represented
Area of Competition: Open
Deadline to Apply: 8/10/2015
All application materials must be submitted by 11:59 p.m. on the deadline date.

The Wisconsin Department of Veterans Affairs
"Making a difference in the lives of Wisconsin veterans"

The Wisconsin Department of Veterans Affairs (WDVA) is currently recruiting for an IS Network Services Senior position to serve on our security and network support team. The work site is downtown Madison, a short distance from the Capitol Square, State Street, and Monona Terrace.

Veterans are encouraged to apply. For complete information on veterans’ hiring programs that may benefit you, go to the Employment Assistance page on WDVA's website.

Top Reasons to Work for the Department of Veterans Affairs:

- Team-oriented atmosphere
- Excellent work/life balance
- Service to Wisconsin veterans
- IT commitment to incorporating the latest technologies and practices

Job Duties:

This position provides cyber security for the Wisconsin Department of Veterans Affairs (WDVA), through the establishment of comprehensive and sustainable governance, risk management and compliance framework, and Information Technology (IT) security policies, guidelines and procedures. The incumbent is responsible for all major IT server and network support and maintenance. This position will work with technical support staff and application programmers to coordinate procedure execution, solve problems, configure backup strategies, and develop emergency contingencies for
both short- and long-term operations, to meet WDVA network needs.

**Special Notes:**

Due to the nature of the position, WDVA will conduct a background check prior to an offer of employment.

**Job Knowledge, Skills and Abilities:**

**Knowledge of:**

- computer hardware and software configuration, installation, repair and troubleshooting techniques
- Microsoft Windows environments and computer operations
- LAN/WAN/wireless network concepts, design and administration
- virtualization of VMWare Server and VMware or Citrix Desktop
- SQL Server 2008 R2 or higher
- Internet Information Server (IIS) 7.0 or higher
- procedures for system shutdows, patching, reboots and purges
- technical support, troubleshooting and system recovery procedures

**Skill in:**

- customer service
- verbal and written communication
- problem solving

**Ability to:**

- work help desk tickets with minimal supervision
- maintain file service, print service, local and internet electronic mail networks and internet web connectivity
- maintain data integrity
- utilize Active Directory and Windows Group Policy
- work as a team member
- install, configure and support physical and virtual servers, Network Attached Storage (NAS), Storage Area Network (SAN), tape libraries and network printers
- update status reports in a timely manner
- meet performance expectations as outlined in the annual performance evaluation process and/or strategic initiatives

**How To Apply:**

To be considered for this position, you will need to create an account and apply online. For instructions, refer to the following link: How do I apply on-line and take an on-line exam? You will be required to upload a current resume and complete an online civil service examination.

If you are unable to complete the materials due to a disability or have questions regarding the examination, contact J Lea Roberts at jlea.roberts@dva.wisconsin.gov or 608-266-3344. If you encounter technical issues or need assistance using the WiscJobs system, please contact the Division of Personnel Management at wiscjobs@wisconsin.gov or 608-267-1012.

The application deadline is August 10, 2015. Application materials will be evaluated and the most qualified applicants will be invited to participate in the next step of the selection process.