Trade Support Engineer

DRW is a principal trading organization, meaning all of our trading is for our own account, and all of our methods, systems and applications are solely for our own use. Unlike hedge funds, brokerage firms and banks, DRW has no investors, clients or customers. DRW trades actively in a wide range of asset classes both domestically and internationally.

DRW is headquartered in Chicago and has offices in London, Montreal, New York, San Francisco and Singapore. We currently employ over 600 people worldwide from many different disciplines and backgrounds.

DRW is looking for a Chicago-based Trade Support Engineer to support a rapidly growing environment. Please apply directly on our website.

Responsibilities:
- Provides application support for front office, middle office and back office applications and users
- Supports proprietary and third party systems
- Works closely with software developers and traders to improve, monitor and maintain internal systems
- Contributes to the engineering efforts to automate processes, monitor systems and improve software management on both Microsoft and Unix platforms
- Communicates directly with exchanges, clearing members and ISV's to resolve trading issues
- Releases and verifies new software packages to production
- Maintain enterprise scheduling, release and monitoring systems

Required Experience:
- Applicants should be December 2015 – June 2016 Graduates
- Previous experience working in a Microsoft Windows Server and Desktop environment
- Previous experience working with Unix (CentOS and/or Ubuntu experience is a plus)
- Previous exposure to the trading industry is a plus (FCM, proprietary trading, hedge fund, exchange)
- Must be able to demonstrate technical problem solving skills
- Previous experience with scripting in multiple languages such as Python, Ruby, VBScript and Bash as well as parsing structured data protocols such as JSON, YAML and XML
- Excellent oral and written communication skills
- Excellent documentation and knowledge management skills